

## Open Discussion #4

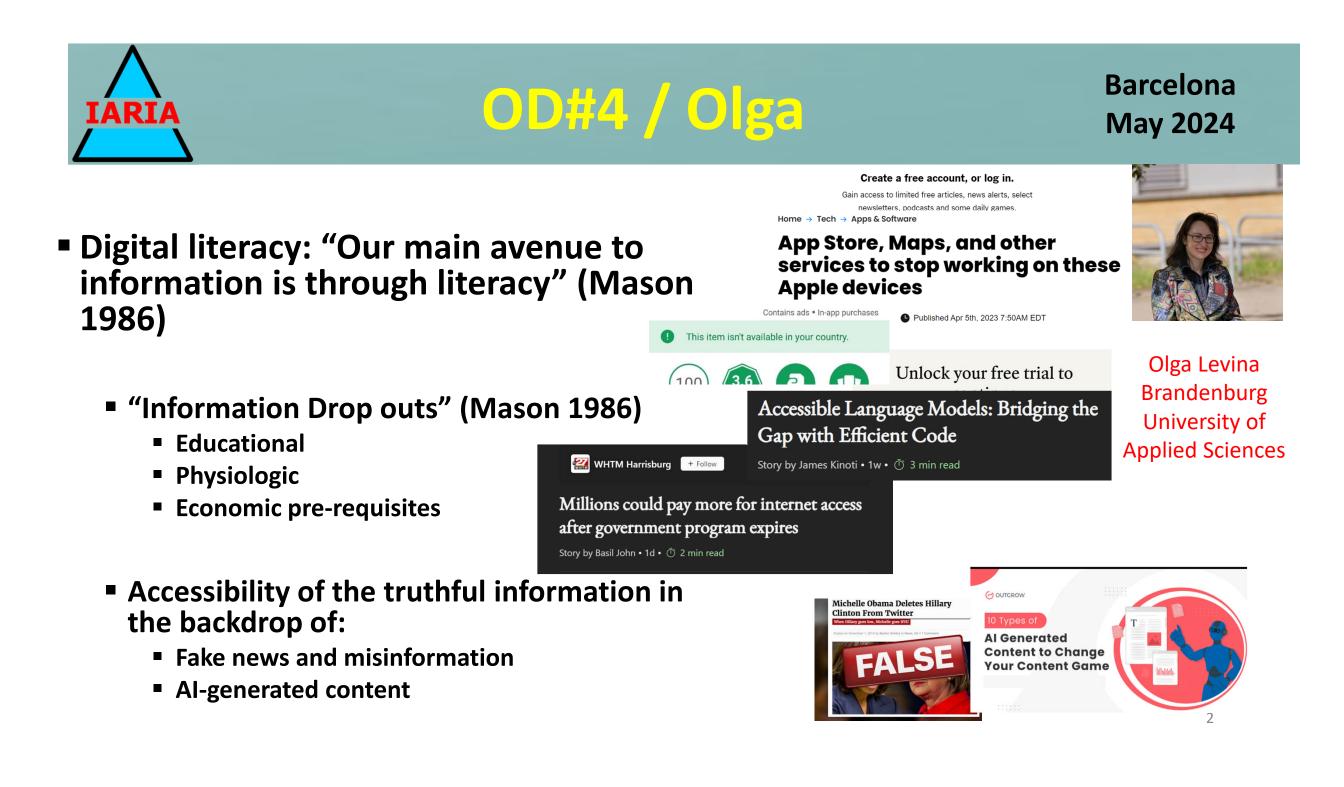
## NexComm 2024 & DigitalWorld 2024

## **Theme: Accessibility and Digital/AI-based Services**

## **IGNITERS**

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Olga Levina, Brandenburg University of Applied Sciences, Germany



# OD #4/ Monika

#### BARCELONA May 2024



#### Positive

The **ageing society** and disabled persons will particularly benefit from artificial intelligence and Industry 4.0.

**Jobs** become more temporally and spatially de-coupled from operations, and thus ergonomic, relaxed and feasible from home.

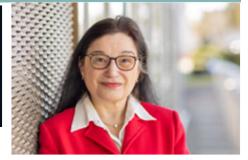
Physical abilities recede in favor of expertise and reliability.

**Personal well-being** and participation in society will also be enhanced.

### Negative

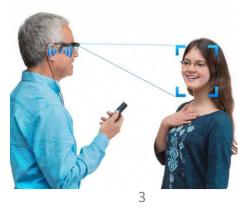
Less able persons may not be able to benefit from changes in the workplace.

Risk of manipulation of connected systems generates vulnerability.



Monika Maria Moehring Technical University of Middle Hesse, Germany Centre for blind and disabled students







Questions:

Does AI always add value to digital accessibility? Which disabilities can AI help to overcome in particular? Will users embrace aids with known AI-content? How acceptable is, e.g., AI-based psychotherapy to us? Will AI-based accessibility be affordable? Do we already have experience and best practice?