Digital Health Infrastructures - Assessing Greek National Telemedicine Network

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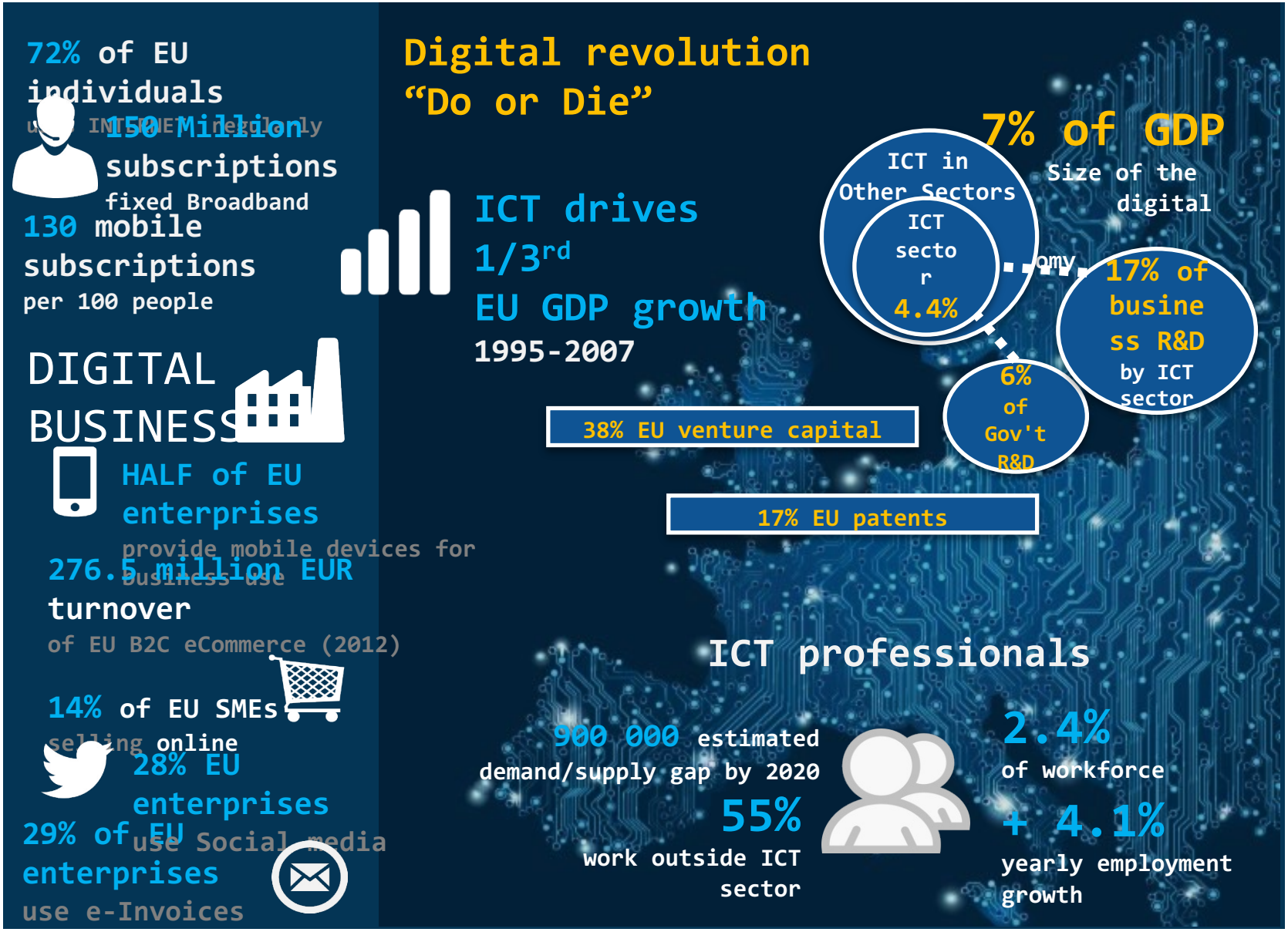
Greek National Telemedicine Network

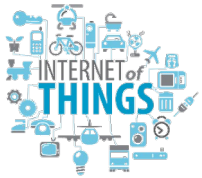
Έργο: «SUB3.Εθνικό Δίκτυο Τηλεϊατρικής (ΕΔΙΤ)» με κωδικό ΟΠΣ ΤΑ 5158648 του Ταμείου Ανάκαμψης & Ανθεκτικότητας – Τμήμα 1»

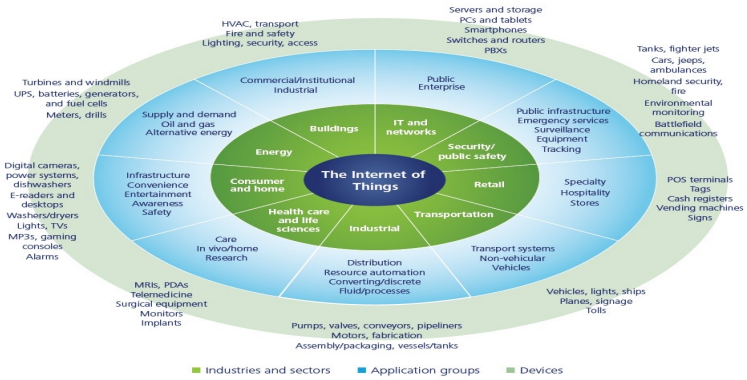
Digital Transformation



eHealth

eHealth is about tools and services that use information and communication technologies (ICT) to improve the prevention, diagnosis, treatment, monitoring and management of health issues, and to monitor and manage lifestyle habits that affect health.





Source: Beecham Research, *M2M/IoT sector map*, 2013.
Graphic: Deloitte University Press | DUPress.com

The internet is an effective means by which medical information can be retrieved anywhere, anytime, in a cost-effective manner.

The "patient" becomes a "consumer" of e-health services and requires a more active role in the management of their health.

Medical science ...in change

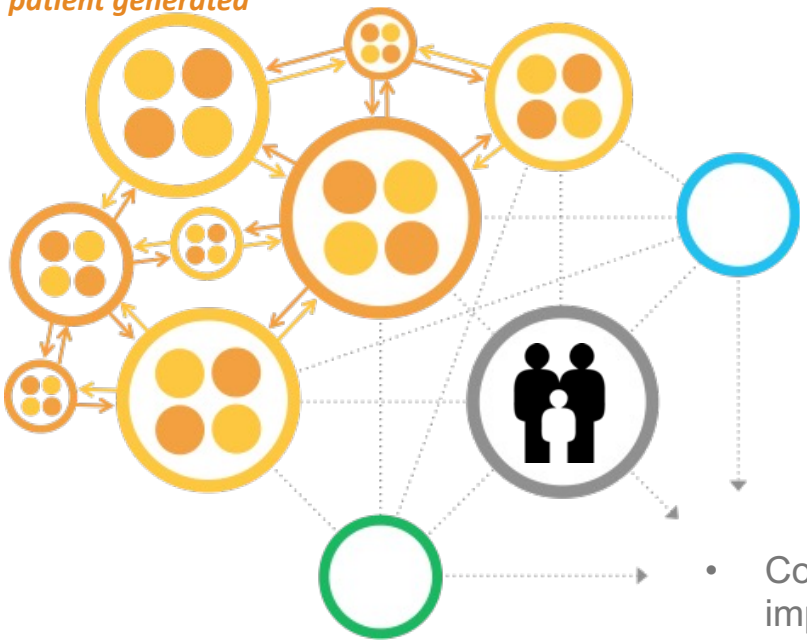
- As a result, medical science and practice is going through an era of intense change, which has not yet settled down to a new way of practicing medicine.
- Holistic approaches, such as **integrated care** and **patient empowerment**, are in conflict with classic notions of traditional ways of practicing medicine.

*Medicine is slowly and painfully transforming from a **science of disease** to a **science of health**.*

Health data must be released and work for our benefit

New and multiple data sources

Structured data, text, signals, images, video, patient generated data



New platforms

Collaborative and mobile technology platforms

Innovative analytical technologies

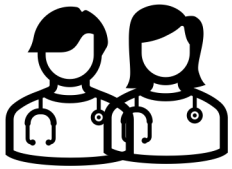
Advanced, predictive & prescriptive analytics

- Collection and use of data leads to new insights to improve health care.
- The data will support medical research, evidence-based medicine, personalised medicine and the improvement of healthcare in general.

Key challenges in leveraging the power of health data

- Citizens find it difficult to access and control their health data.

- Health professionals find it difficult to access health data.

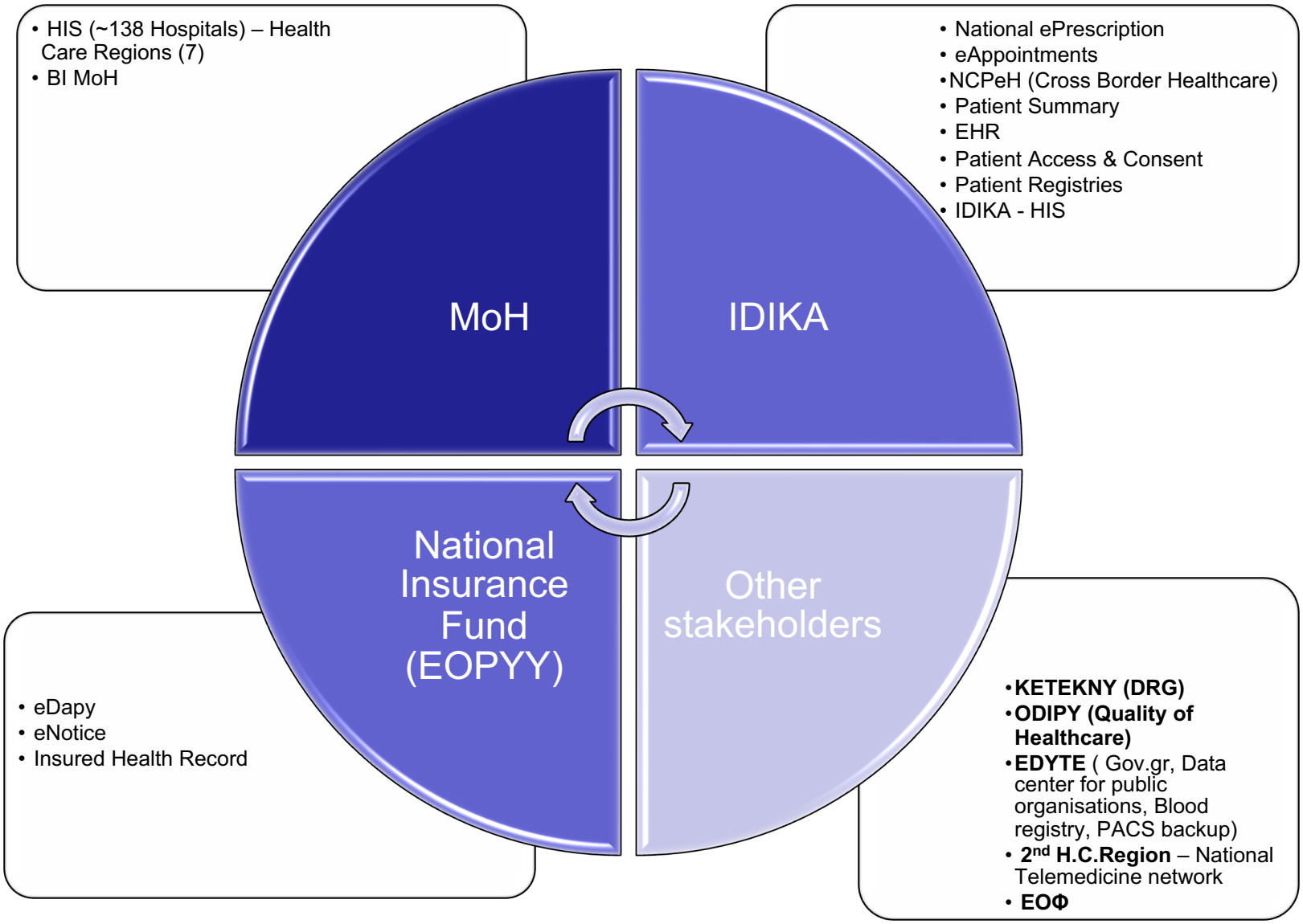


- Providers of digital health services and products face barriers.

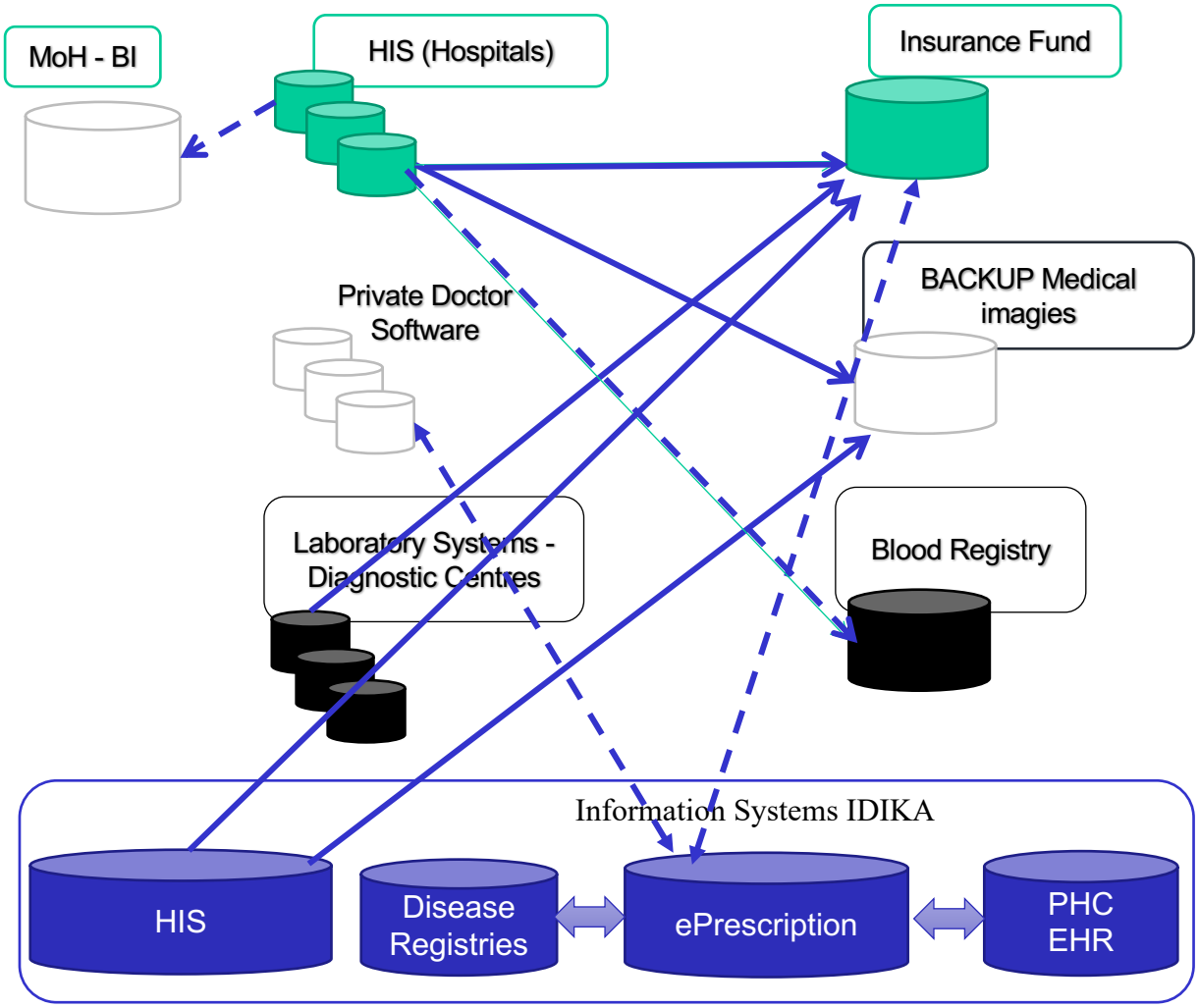
- Policy makers and regulators cannot easily access health data.

- Limited research and innovation is based on health data.

Key players for eHealth in Greece



Existing Infrastructure



New projects (RRF Funding EUR 344.2 million)

1. National Electronic Health Record
2. Installation of RIS PACS and transcription of medical procedures and reports in public hospitals and PHC facilities in the country
3. Integrated care system for haematological oncology patients
4. Improvement of Digital Readiness of Hospitals - Upgrading of hospital information systems & infrastructure
5. Horizontal digital transformation interventions in supervised institutions of the Ministry of Health
6. Digital Transformation of the National Health Service
7. Creation of a National Health Map
8. Development of National Standards, Procedures, Policies and Indicators of Quality and Safety of Health Services
9. Development of a common quality assessment framework
10. Establishment of a system of Hospital Care at Home (HCH)
11. Public health projects
12. Expanding National Telemedicine Network

Current GreeK National Telemedicine Network

A challenge of immense importance originating from the Greek Ministry of Health

- In 2011, a strategy was established to successfully deal with the matter
- In 2016, the operation started in 3 phases until now.

The National Telemedicine Network (EDIT 1, 2 & 3) now consists of the following elements

Patient Doctor Telemedicine Stations

66

Home Care Stations

170

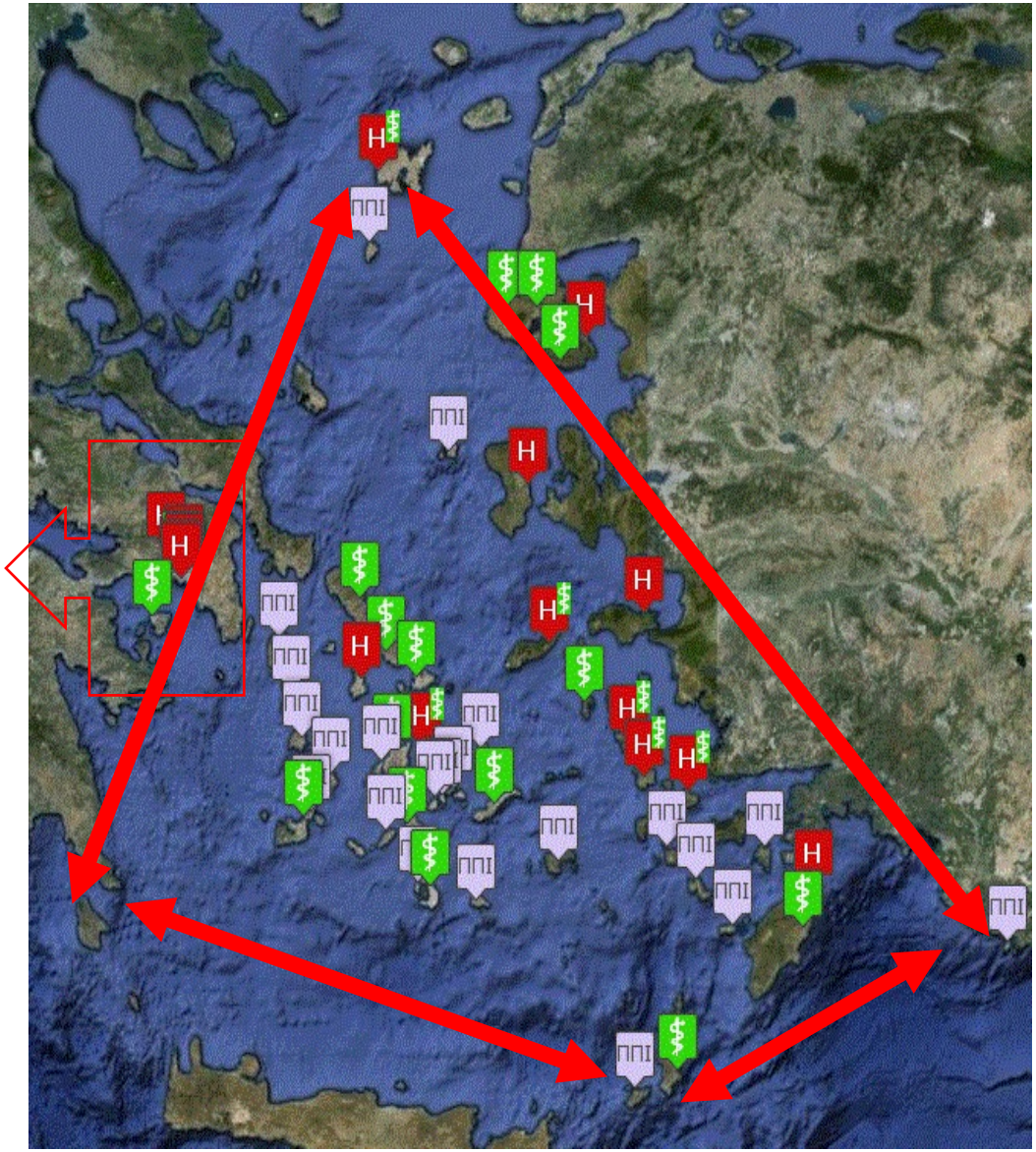
Consultant Telemedicine Stations

21

2nd Health Care Region EDIT 1, 2 & 3

Geographical area of 2nd Health Care Region

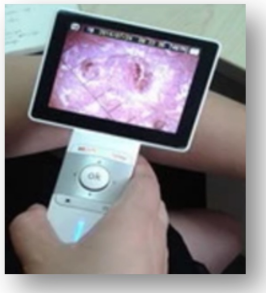
- About 15% of the country's population
- Almost all of the Aegean islands except Crete and Sporades
- 1/3 of the population concerned live permanently on islands



Telemedicine Station

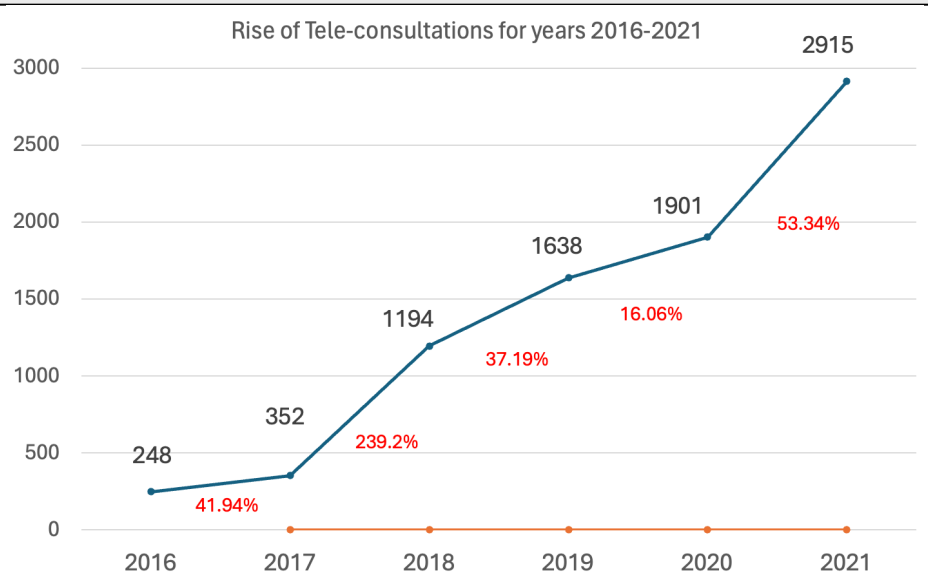
- Direct Medical Consultation by qualified Doctors
- Synchronous and asynchronous examination
- Transfer of medical examination data
- Available regardless of location/place of hospitalization
- Implementing telepsychiatry programs
- Ensuring equal access to healthcare services

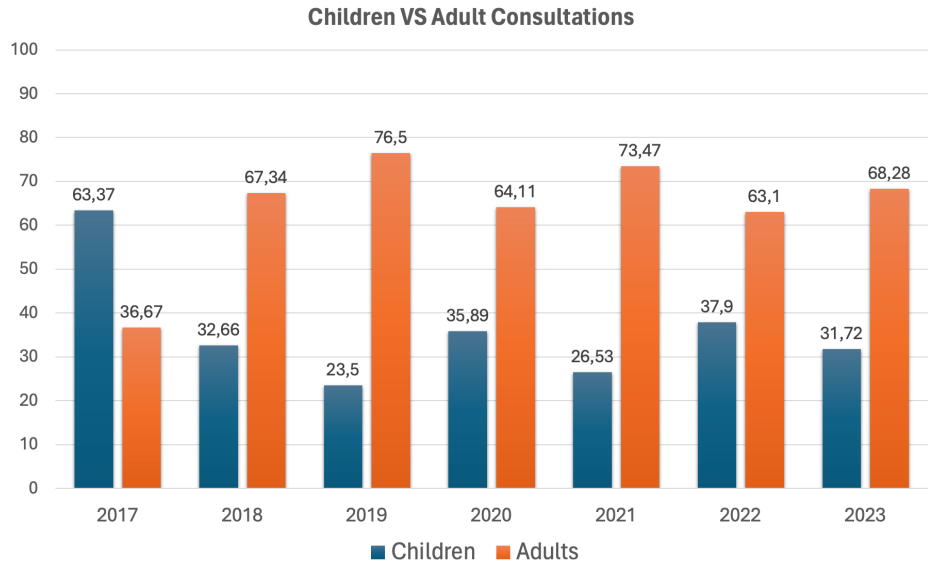
Telemedical Equipment

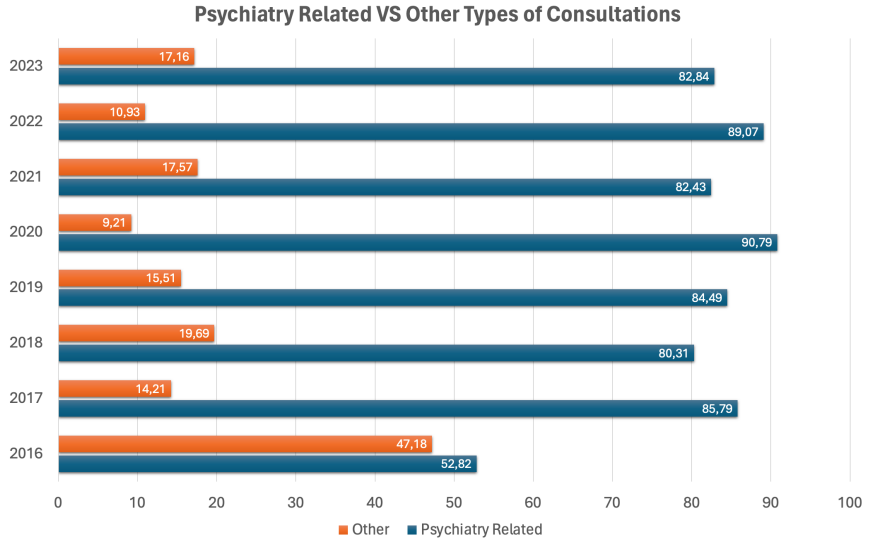


- Digital Stethoscope
- Examination Camera
- Dermoscope
- Otoscope
- Ophthalmoscope
- Vital Signs Monitor
- ECG
- Digital Microscope
- Ultrasound
- Pathology Examination Systems
- Medical Cameras for general examination

Operational data 2016 - 2023





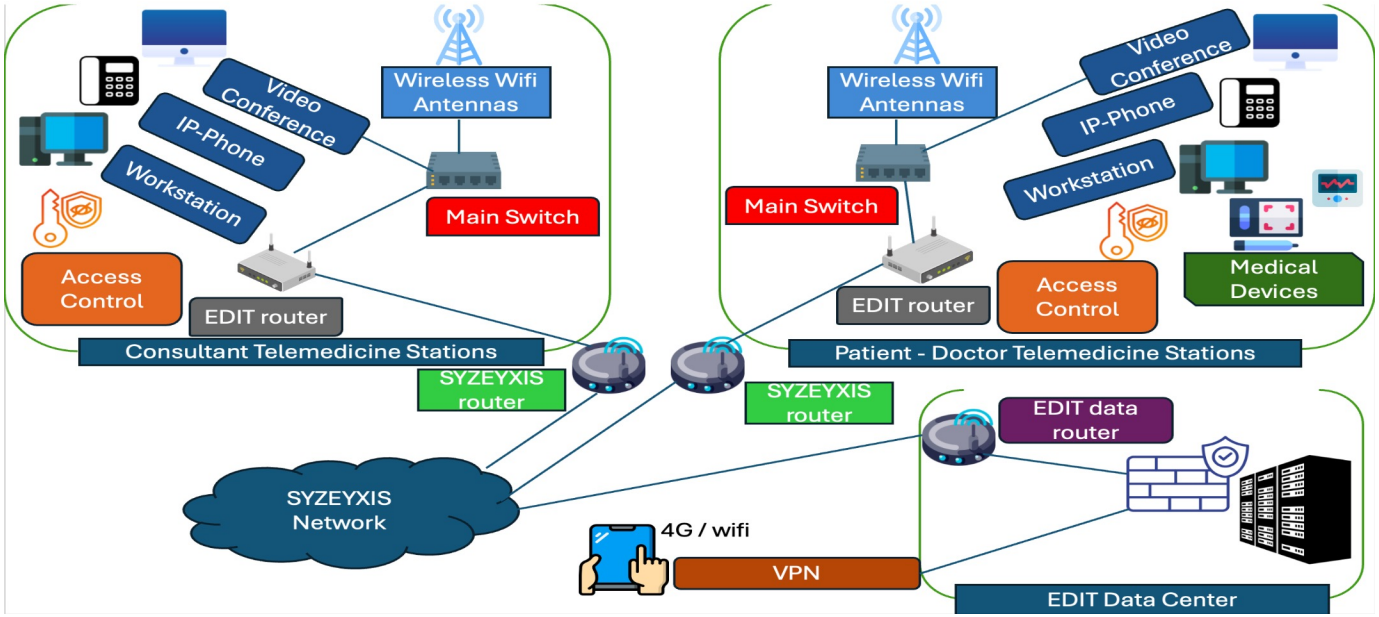


EDIT 4 Expanding National Telemedicine Network

An ongoing National Programme is currently being implemented to facilitate the expansion of the National Telemedicine Network. The National telemedicine network will undergo expansion throughout the 1st, 3rd, 4th, 5th, 6th, and 7th Health Regions.

305	**New Patient Doctor Telemedicine Stations**
35	**New Consultant Telemedicine Stations**
5	**Telemedicine Training Stations**
3000	**Home Monitoring Systems**
3	**New Control Centres**
500	**Doctor tablets**

EDIT 4 Expanding National Telemedicine Network

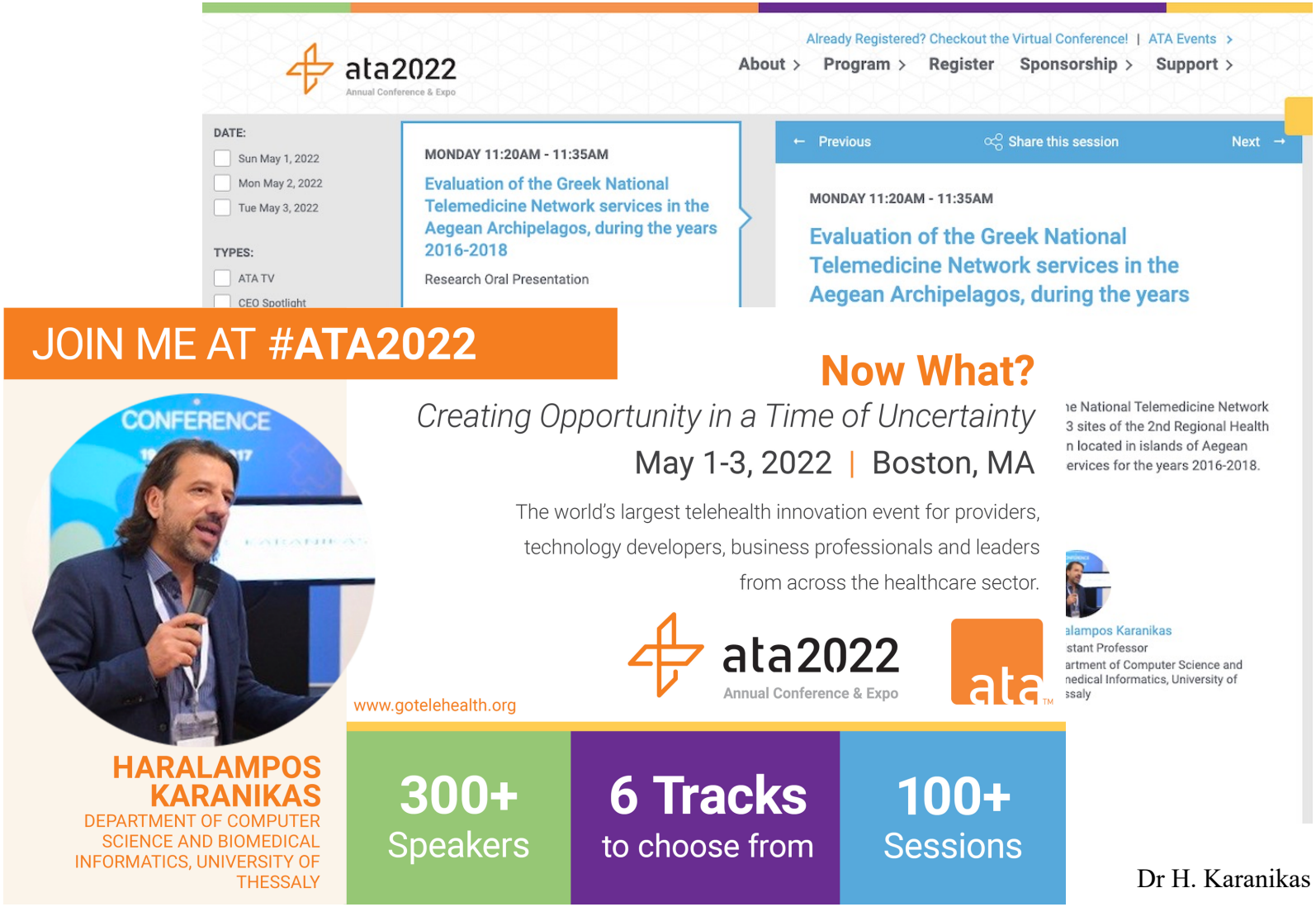


Business Intelligence System

Clinical Decision System

Command and Control Centre at the Ministry of Health

ATA 2022 Annual Conference & Expo
1-3/5/2022 Boston, USA



Cross-Border Telehealth
Services in the EU
A Dream or a Reality?
19th March, 2021
14h CET
PPUE21 Digital Health Initiatives
Luís Goes Pinheiro
President of the Board of Directors of the
Shared Services of the Ministry of Health
REPÚBLICA PORTUGUESA
SNS SERVIÇO NACIONAL DE SAÚDE
SPMS
eHealthsummit.pt
1 - 2 JUNE, 2021
2021PORTUGAL.EU

Telehealth challenges…

Technology does not solve the problem entirely

We need legislative interventions and a framework law for eHealth and in particular for Telehealth:

- Model of governance and cooperation of the relevant ministries/agencies
  - One entity for the central management of the National Telemedicine Network
- Incentives for health professionals and citizens
  - Reimbursement of medical practices, citizens' rights, medical responsibility, etc.
- Ability to evaluate economic and clinical efficiency, including quality and patient safety
- System certification - product safety
- Integration of telemedicine services into existing NHS structures
  - Healthcare protocols in telemedicine
  - Governance of the health interoperability framework - Open systems
- New models for financing and sustainability of the system

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Secretary General, Hellenic Society of eHealth Services & Education (EEMEPY)
eHealth Consultant, Athens Medical Society (IEA)

Thank you …

Greek National Telemedicine Network

COSMOTE
From home, better for all.

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Greece 2.0
NATIONAL RECOVERY AND RESILIENCE PLAN
Funded by the European Union
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